

PROCEDURE FOR FILING COMPLAINTS:

1. Cases of complaints against any of our staff or services provided may be directed or coursed through our Complaints Desk located at the OPD-ER entrance.
2. Suggestions and recommendations may be dropped in any of our Suggestion Boxes located in the different areas of the hospital.
3. Clients with complaints should fill up our Client Feedback Form which is available in/with the Officer in Charge in the Complaints desks.

Complaints may be directed to:

DISTRICT HOSPITAL	CHIEF OF HOSPITAL	ADMINISTRATIVE OFFICER	CONTACT NUMBER
Bacnotan District Hospital	Dr. ZENSERLY D. PAGADUAN	Ms. ANNE GIRLIE C. DULAY	607-4044/607-5453/ 607-1417
Balaoan District Hospital	Dr. MARK ANTHONY S. TOMBOC	Mr. MARIO R. PANELO	603-0280/607-0282
Caba District Hospital	Dr. GRETCHEN F. AROMIN	Ms. BETTY S. QUEZADA	607-0633/521-0216
Naguilian District Hospital	Dr. ELEANOR G. DACANAY	Ms. JULIE E. COSTALES	609-1018/609-1853
Rosario District Hospital	Dr. FIDEL M. MABALOT	Dr. ALEXANDER N. FLORES	687-0456/687-9988/ 712-1045